

To Whom It May Concern:

I write this letter as a strong recommendation for Diakonos Technology Group.

Being a non-profit organization, with a non-profit budget, we were used to approaching our computers with a break-fix mentality. DTG helped us move from crisis mode to an integrated system that fully meets our needs—both now *and* of our plans for the future.

Diakonos Technology Group listened to our mission and vision and helped us to formulate the right technological questions and solutions to support our work. A financial plan that fit within our budget was part of the planning. Now, when there is a computer glitch (and there are far fewer of them since we switched to DTG!), I have someone to call who understands what we are trying to do and is willing to help us to accomplish that within budget.

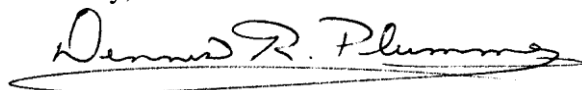
Diakonos Technology Group offers swift and accurate work. Since contracting with DTG, MHP has:

1. Eased staff frustrations over technological challenges with a quick response time.
2. Saved money through contractual labor with a fixed monthly expense, rather than the typical hourly rate, and thus have been able to have a person dedicated to our computers and network.
3. Implement upgrades in phases that fit our budget, which now save work time and allow us to offer more services to those we serve.

As executive director for Metropolitan Homelessness Project, I oversee twenty staff who serve over 2,000 persons annually through four different programs; that our computer technology runs smoothly is essential. I personally have enjoyed DTG's ability to help me audit and improve the running of these operations and to help me plan steps for our growth.

I am confident that MHP will continue to partner with Diakonos Technology Group for the best technological solutions possible. I trust that you find the same satisfaction when you contract with Diakonos Technology Group.

Sincerely,



Dennis R. Plummer, Executive Director